

## **Our Letter to Health Care Professionals**

Sanofi is rapidly responding to the evolving challenge of COVID-19. Our responsibility to our employees and their families, patients and caregivers, health care providers, public health officials and communities around the world drives us to act on our long history of innovation to bring cutting edge science and dedicated people to face this threat.

Out of an abundance of caution, and in response to the growing efforts to mitigate the COVID-19 spread, we will be moving to provide virtual support to you and your staff until further notice. This is for your health and safety, as well as the health and safety of our employees and their families.

We want to reassure you that our field representatives are available for any product-related questions or concerns related to our medicines and services. These changes are intended to be temporary and we will continue to assess this situation as it evolves. Please know we will make every effort to ensure your needs, and those of your patients, are met.

During this time, our medicines remain available through the usual channels. If you have questions regarding a product, please reach out to your field representative or contact Sanofi Medical Information services at 1-800-633-1610. We thank you for your partnership and understanding during these difficult times.

Please know that Sanofi is continually assessing the global health implications of the COVID-19 virus – and our role in addressing this challenge – and we remain committed to working closely with global health organizations and governments to minimize the risk and impact of COVID-19.

- [For Certain Product Samples, Visit the Sanofi Services Site](#)
- [Get More Information About Our Patient Programs](#)